



St Peter's Hospice Your Local Lottery Full Terms & Conditions

Registered Charity No. 269177

**YOUR
LOCAL
LOTTERY**

Introduction

Your Local Lottery (formerly Local Lotto) is a society lottery licensed by the Gambling Commission under the Gambling Act 2005.

Your Local Lottery is promoted by Sarah Allen-Gunn, Director of Fundraising & Communications on behalf of St Peter's Hospice, Charlton Road, Brentry, Bristol, BS10 6NL. Registered Charity No 269177.

All profits from Your Local Lottery go directly towards funding St Peter's Hospice, Registered Charity 269177, and its care services.

This document sets out the terms and conditions for the Your Local Lottery and all entrants agree to be bound by these rules.

St Peter's Hospice reserves the right to amend these terms and conditions at any time. If St Peter's Hospice does this, it will publish the amended terms and conditions on the St Peter's Hospice website. A written copy of these terms and conditions may be obtained by sending a request for this along with a stamped addressed envelope to:

St Peter's Hospice
Your Local Lottery
Unit 18 Orchard View
Estune Business Park
Pear Tree Avenue
Long Ashton
Bristol
BS41 9FR

In the event of any dispute regarding the rules, the decision of St Peter's Hospice shall be final, and no correspondence or discussion shall be entered into.

St Peter's Hospice Your Local Lottery is open to individuals who are aged 18 or over and are resident of Great Britain (this excludes the Channel Islands, the Isle of Man and Northern Ireland)

Cost of entry

Entry to the Your Local Lottery costs £1 and is payable in advance.

All Your Local Lottery entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1 per entry to enter the Your Local Lottery does not guarantee that they will win any prize.

Only entries for which full payment has been received either in the form of cash or cleared funds are eligible to win the prize.

If you miss a payment your lottery number will not be placed in the draw for the period missed.

For memberships, the number of lottery entries per individual player, per week is limited to 20.

Each game number is unique. A randomly selected game number will be issued with the confirmation of entry.

The draw

The draw for the prizes will normally be held every Friday. We reserve the right to change the draw day in the following circumstances:

- If the draw falls on a public holiday
- The draw mechanism is not accessible
- To allow time for the clearance of Direct Debit payments
- Any other circumstances beyond St Peter's Hospice control that prevents the draw from being carried out.

In the event of a delay, the draw will take place as soon as possible thereafter.

You do not need to be present at the draw to win.

Last Updated: April 2024

Prizes and winners

The prize structure for Your Local Lottery is:

- 1 x £1,000 guaranteed to be won each week
- 1 x £100 guaranteed to be won each week
- 1 x £20 SPH shops gift card guaranteed to be won each week

Winning numbers are selected randomly by approved secure computer software from all the entries in that week's draw. A winning number can only be selected once in the same draw.

The likelihood of winning the Your Local Lottery depends on how many entries are in that week's draw. On the 26 January 2024, there was a 1 in 6,800 chance of winning the first prize of £1,000.

Winning numbers will be published on the St Peter's Hospice website (www.stpetershospice.org) and displayed in St Peter's Hospice shops. Single ticket purchasers are directed to check the St Peter's Hospice website from 5pm on Fridays to see if their lottery number(s) have been drawn. If a single ticket purchaser holds a winning ticket, they are directed to contact the Your Local Lottery Team by ringing us on 01275 391400 to arrange for payment of prizes won. Tickets must be retained when purchased as confirmation of ticket/receipt number will be required.

Winners who are regular players of the Your Local Lottery, who we hold contact details for, will be notified by telephone, whenever possible, prior to the prizes being issued. Where a winner is uncontactable or we don't hold an accurate telephone number, they will be notified by post within 14 days.

Gift card prizes are to be exchanged in St Peter's Hospice Charity Shops for goods purchased up to the amount issued; and will be posted to the winners via Royal Mail within 14 days of winning. These are valid for 12 months and can be used across any St Peters Hospice shop.

Monetary prizes will be paid in the form of a cheque made payable to the name of the entrant, or by BACS once bank details have been verified. In all cases, the way in which we pay winnings (if not by cheque) will be confirmed with the winners in advance of payment of prizes and all details needed to make payment will be verified prior to payment being made.

St Peter's Hospice reserves the right to use the Initials and postcode area of the winner when promoting the winners numbers for that week's Lottery. We will also ask the winner to take part in promotional activity. If the winner agrees, the winner will be asked to complete and sign a St Peter's Hospice consent form.

How to Play

- Signup by Direct Debit online at www.stpetershospice.org
- Visit or phone the Fundraising Office on 01275 391 400
- Complete the form on a Your Local Lottery leaflet
- Purchase a single ticket through our shops
- Speak to one of our Lottery Fundraisers

Membership

Once we have received and processed a lottery application, you will receive confirmation with your unique Your Local Lottery number.

Any member may subsequently request an alternative game number if they wish at any time, and this will be issued providing that it has not already been allocated to an existing member.

Payments can be made annually (£52), half yearly (£26), quarterly (£13) or monthly £4.34, (direct debit only) per Your Local Lottery number.

Single tickets

You can purchase single tickets through any of our St Peter's Hospice shops during opening hours. Visit our website to find your nearest shop and their opening hours. One ticket will buy you entry to a single draw which will be run on the date specified on the ticket purchased. Tickets can be purchased for future draws.

Single tickets are available to purchase on our website for Superdraws only and will be available at least six weeks in advance of a Superdraw taking place.

Superdraws

From time to time the Promoter may increase the pool of prizes available in a particular weekly draw (each of these one-off bigger draws is called a 'Superdraw'). In any week in which the Promoter runs a Superdraw, each of your lottery entries will become entries to the Superdraw at no extra charge to you. Superdraws will be promoted/announced at least six weeks in advance of the draw taking place.

When a Superdraw is happening, the prizes available to be won will be as outlined below (these are subject to change – any changes will be communicated before each Superdraw is launched).

Prize structure for Superdraws

1st prize: £5,000

2nd prize: £2,000

3rd prize: 1,000

4th prize: £100 x5

5th prize: £20 St Peters Hospice Gift Card x5

Physical Superdraw ticket books of 20 tickets will be available upon request, at least six weeks in advance of the draw taking place, though we encourage players to purchase Superdraw tickets from their local St Peter's Hospice shops or from our website. If you would like to request physical ticket books be posted to you, you can ring 01275 391 400. All purchased Superdraw ticket stubs and payment must be received in the Fundraising Office by 5pm on the date specified upon launch) normally at least 1 week before the draw takes place) If received after this time, they will not be entered into the draw and payment will be treated as a donation.

Players may purchase up to 20 tickets in any one transaction. This includes online and in our shops. Players should not purchase more than 100 tickets per Superdraw, however, if you wish to purchase more than the 100 limit, please contact the fundraising office on 01275 391400 to discuss.

Payment types

Direct Debit

Payment will continue unless you cancel your Direct Debit payment with your bank or by notifying the Your Local Lottery Team.

Players have the option to select 'Keep the Change'. This option rounds up the Direct Debit payment from £4.34 per number per month to £5 per number per month, with the additional 66p being treated as a donation. If the player is eligible this donation can also be Gift Aided. All other rules to monthly Direct Debits apply.

Standing Order

Available to existing Standing Order players only. Payments will continue unless you cancel the instruction with your bank.

Payroll

St Peter's Hospice employees can pay via their salary. Payments will be paid to us by St Peter's Hospice and must be received in advance of the draw.

Cheque

Cheques should be made payable to St Peter's Hospice. You will receive a renewal reminder before your credit expires.

Debit card payment

Payments can be made over the phone by calling the Your Local Lottery Team and via our website (for Superdraws only)

Please note, in line with Gambling Commission regulation, credit card payments will no longer be accepted to purchase gambling products remotely. This includes over the phone and online.

Membership Administration

Your Local Lottery players are solely responsible for providing St Peter's Hospice with their accurate and up-to-date contact details. Winners' cheques will only be issued to the relevant names and addresses held on our database.

St Peter's Hospice will be in no way liable for any failure or inability to contact any Your Local Lottery player due to any errors, omissions or inaccuracies in the contact details that the player has provided.

It is the responsibility of the player to make St Peter's Hospice aware of any change of address or contact details.

Where a winner is uncontactable, has an incorrect address on file or does not cash a winner's cheque within six months the cheque will be cancelled by St Peter's Hospice and treated as a donation. Where the winner is uncontactable and not able to verify bank details, winnings will be held for up to six months and will be processed as a donation thereafter.

St Peter's Hospice reserves the right to refuse entry or disqualify any Your Local Lottery player if it has reasonable grounds to believe the entrant has breached any of these rules.

Cancellation

Your Local Lottery membership can be cancelled at any time by notifying St Peter's Hospice in writing, by phone or via email. If you pay by Standing Order you must also cancel your agreement with your bank as we are unable to do this and payments will continue.

If your Your Local Lottery play has any remaining credit, your number will continue to be entered into the draw until the credit runs out, unless a refund is expressly requested. Any remaining odd pence amounting to less than £1 will be treated as a donation.

St Peter's Hospice reserves the right to cancel membership where no draw has been entered into for four or more consecutive weeks or if four consecutive Direct Debit payments have been rejected.

Deceased players

Following notification that a player is deceased the Your Local Lottery number(s) will be cancelled, and the remaining balance will be processed as a donation to St Peter's Hospice unless the Executor or Next of Kin specifically request a refund. Any winnings will be made out to the 'Executors of'.

If payments are made by Standing order, the Executor or Next of Kin must also cancel the Standing Order agreement with the bank as we are unable to do this. If Standing Order payments continue to be received, these will be accepted as a donation unless alternative instruction is given.

We will accept instructions from Next of Kin to transfer the Your Local Lottery number(s) into their name to be played in memory of the deceased. Proof of status will be required.

General Information

St Peter's Hospice shall not be liable for any loss or damage suffered or arising from:

- any delays or failures in the postal service or other delivery methods used by St Peter's Hospice or the Your Local Lottery player from time to time
- any delays or failures in any software or other systems used by St Peter's Hospice for the administration of the Your Local Lottery
- any delays or failures in the Banking system used by St Peter's Hospice or the Your Local Lottery player
- any refusal by St Peter's Hospice to accept registration of an individual as a Your Local Lottery player or the cancellation of a player
- any failure to enter a chance into the draw
- any event beyond the reasonable control of St Peter's Hospice.

Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any Your Local Lottery player and St Peter's Hospice.

In the event of any dispute regarding the rules, the decision of St Peter's Hospice shall be final and no correspondence or discussion shall be entered into.

Identification of Your Local Lottery representatives

All our representatives will be wearing St Peter's Hospice uniform and have identification cards which should be clearly visible to you. The card has their photograph, name and job title.

St Peter's Hospice staff

Staff are allowed to participate in the St Peter's Hospice Your Local Lottery, subject to them meeting the terms and conditions. The exception to this is any staff members who are named as responsible persons on the Gambling Commission Licences held by St Peter's Hospice and members of staff who administer the Your Local Lottery and have access to run the draw.

Regulation

The Your Local Lottery is licensed and regulated in Great Britain by the Gambling Commission under account number 4813 <https://beta.gamblingcommission.gov.uk/public-register/business/detail/4813>

St Peter's Hospice hold payments made in advance for future draws, and prizes yet to be distributed or cashed, in a separate bank account to the wider Hospice operations. This bank account is rated as 'Not protected – Segregation of Customer Funds' under the Gambling Commissions rating system. For more information see the Gambling Commission website: <https://www.gamblingcommission.gov.uk/guidance/customer-funds-segregation-disclosure-to-customers-and-reporting/the-customer-funds-insolvency-ratings-system>

Data Protection

St Peter's Hospice is committed to protecting the member's privacy. Data that is collected from the member is used lawfully in accordance with the General Data Protection Act. You can read our [Privacy Policy](#) on our website for more information on how we use and protect personal information.

Any member has the right to access the information held about them. To obtain this information, please contact St Peter's Hospice in writing.

Concerns and Complaints

Any concerns or complaints relating to the Your Local Lottery (formerly Local Lotto) can be made verbally to any member of staff, in writing to St Peter's Hospice Your Local Lottery, Unit 18 Orchard View, Estune Business Park, Pear Tree Avenue, Long Ashton, Bristol, BS41 9FR or by email lottery@stpetershospice.org. Please see our complaints procedure on our website for details on how we deal with complaints. A copy can also be requested from the Fundraising Office.

Last Updated: April 2024

Responsible Gambling

St Peter's Hospice promotes responsible gambling. Under the Gambling Act 2005, we have a duty to ensure gambling is free of crime and protects children, and the vulnerable, from gambling.

It is an offence for anyone under the age of 18 years to participate in our lottery. Where we believe that a person may be under the age of 18, we may ask for proof of age. We may also carry out checks to comply with this requirement. If a player is found to be under the age of 18 any credit remaining will be refunded and the prize forfeited.

St Peter's Hospice is a member of the Hospice Lotteries Association, who on behalf of their members makes a financial contribution to BeGambleAware. BeGambleAware is a registered charity that provides confidential telephone support and counselling to anyone who is affected by problem gambling. Please visit www.BeGambleAware.org for more information and support.



BeGambleAware.org®

Self-Exclusion

Notification to self-exclude from the St Peter's Hospice lottery can be made at any time by printing and completing the self-exclusion form on our website or calling the Fundraising Office. Please visit our website (www.stpetershospice.org) for more information.